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Gladys Knight and Ron Winans' Chicken and Waffles Selects Delphis Software for Online Ordering

World renowned Gladys Knight and Ron Winans' Chicken and Waffles jumps online with Delphis Software's internet ordering application

February 3, 2009 - FRESNO, CA - Delphis Software, a leader in providing online ordering technology and centralized call center applications to the restaurant industry, announces its agreement to provide the world famous Gladys Knight and Ron Winans' Chicken and Waffles restaurants with its AROS online ordering application.

Gladys Knight and Ron Winans' Chicken and Waffles is a growing chain that expects extremely high internet traffic. The chain's goal is to implement a system that meets current online ordering requirements and will easily scale upwards to handle any future needs as the chain grows. Central objectives are to increase efficiency, improve productivity, eliminate transcription errors, and promote customer satisfaction. Additional system capabilities must be system-intrinsic upon deployment, such as a centralized call center application, routing, directions plotting, as well as other features, to allow for continued growth without added engineering and software development.

Delphis Software is engineering an application that meets all the requirements of Gladys and Ron's. Delphis Software's AROS engine has integral features that allow for a full and varied implementation scenario. In addition, AROS will permit for the expansion of the chain by effortlessly allowing new features to be easily added and integrated. AROS' multi-platform POS order delivery mechanism will provide for seamless chain growth. Delphis Software's strict adherence to PCI Level 1 standards and always-on SSL connectivity goes well beyond industry practices, which provides both restaurant and consumer with the ultimate in information security.

"We were looking for an online ordering company that had impressive credentials to help us in this new phase of operations," said Shanga Hankerson, Chief Executive Officer. "Delphis Software's client list was remarkable and their vast industry experience provided great comfort to us. With our world famous namesakes and equally celebrated clientele, it was critically important for us to make the right decision in selecting an online ordering vendor. Without question, Delphis Software was the correct choice for our restaurants."

"As I recently watched a TV interview with Shanga on a national food show, I became profoundly humbled and honored that Shanga and Gladys Knight have put their trust in Delphis Software," said Charlie Smith, National Sales Director. "Both Gladys and Ron's musical gifts are legendary, unparalleled and timeless. Equally impressive is Shanga's attention to detail and their amazing menu, which is an absolute delight to the taste buds. This is a personal pleasure for me."

About Delphis Software

Delphis Software (www.DelphisSoftware.com) is a leader in providing online ordering technology and centralized call center applications to the restaurant industry. Offering unmatched cutting-edge solutions, Delphis Software's applications and solutions have been deployed in over 11,000 sites across the US, Canada, and Mexico. Founded in 2001, the company is headquartered in Fresno, California with regional offices and network operations centers throughout the United States.

About Gladys Knight and Ron Winans' Chicken and Waffles

Atlanta, Georgia based Gladys Knight and Ron Winans' Chicken and Waffles (www.gladysandron.net) has historic roots that date back to 1930's Harlem in New York. The fantastic chicken and waffle tradition served many celebrities as they hung out in the late night hours. Many could not decide if they wanted breakfast or dinner, so the chicken and waffle combination was born. Gladys, along with her son Shanga Hankerson, continues this culinary chicken and waffle custom today. Shanga has aggressive expansion plans for the chain. Sadly, Gospel legend Ron Winans passed away in 2005.